

Summer 2017

thevoice

The newsletter of abbeyfieldscotland



Doorstep Challenge winners announced as part of The Abbeyfield Society's Breath of Fresh Air programme.

"Winner Most Unusual Container" went to Abbeyfield House, Inverness.
See more page 2.





Congratulations on 25 years!

Julie Shaw, House Supervisor at Esplanade, Greenock, recently celebrated **25 years of service.** Congratulations Julie! Pictured with Julie is Abbeyfield Scotland's CEO, Niall Patterson.

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Lilias' birthday

Park House resident, Lilias, celebrated her birthday with her long-standing friend Peggy, seated next to her. Isabel Law, Friend of Abbeyfield, Bridge of Allan, presented the cake. Roberta and Isla entertained everyone with songs and a story.



Well done to all participants

Most unusual container continued

Congratulations to **Debbie Bolbot, House Supervisor** and participants. Abbeyfield House Inverness will receive a certificate and a garden centre voucher.

Davidson Villa, Nairn was 'highly commended' and will also receive a certificate. Well done to all participants.

An amazing **172** photographs from **68** houses all around the country had been submitted.

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Anne served almost **seven years** with Abbeyfield

Goodbye Anne

Anne Bowen, House Supervisor at Abbeyfield House, Inverness, retired recently and staff and residents held a well-deserved farewell party for her. Anne served almost seven years with Abbeyfield and she will be missed by all. Thank you for all your kindness and hard work Anne. We wish you a happy retirement!





Abbeyfield Scotland has **won two accolades**

A double win for Abbeyfield Scotland at the National Housing for Older People Awards

Abbeyfield Scotland has won two accolades at the National Housing for Older People Awards. A Silver award was awarded to the house in Bridge of Allan and the Coatbridge house was Highly Commended.

The Awards were held in Edgbaston Cricket Ground, Birmingham and the winners enjoyed a celebratory lunch in the company of Tim Wonnacott, formerly of the BBC's Bargain Hunt.

The prestigious awards are designed to raise the profile of retirement housing throughout the country and encourage people to vote for their favourite residential development. This year over **10,000 votes** were cast for the 1180 nominated housing development or schemes across the UK.

Carolynn Malone, Service Manager for Abbeyfield Scotland said:

“We are excited to have won two awards. We already know how dedicated and hard-working our staff teams across the country are. So for our service in Bridge of Allan to win a Silver award and Coatbridge to be Highly Commended is an extra boost to the team and residents.”

Pictured are Helen Clowes, House Supervisor, Park House, Bridge of Allan, Jane Ritchie, Area Supervisor and Linda Murdoch, Area Supervisor.



Jimmy's birthday

Jimmy McGibbon and fellow residents celebrating his 96th birthday at Abbeyfield House, Killlearn.





The friends of Killearn Abbeyfield bid farewell to Mike Menzies

Residents and the Friends of Killearn Abbeyfield recently met together for an elegant tea party to bid a fond farewell to Mike Menzies and his wife, Sue, who are leaving Killearn to move to Broughty Ferry. Mike has headed the Friends of Killearn Abbeyfield Committee for several years and his support and friendship will be much missed.

Under Mike's leadership the Friends Committee at the Killearn house increased and the range of activities provided for the residents developed. Mike's warm and gentle personality endeared him to the residents

and made him an easy colleague to work with. The Friends Committee do much to bring the outside world into the House and to enable the residents to participate in the surrounding community.

A small presentation was made to Mike and the residents and the Friends wished him and Sue every happiness in their new home.

Pictured with Mike is Pat Rodgers, Friend of Abbeyfield and, in the background, Mike's wife, Sue.



Strawberry teas

Ferndean, Lenzie held a strawberry tea and memorial in memory of the late Miss Margaret Gray. Residents, staff and Friends were treated to home baked strawberry tarts and refreshments and entertainment was provided locally and was thoroughly enjoyed by all.

House staff at Coatbridge served up beautiful home baking including strawberry tarts. Homemade tablet, fruit loaf and iced gingerbread was sold to guests and a tombola was organised by staff who donated prizes to raise funds for the house. Friends of Abbeyfield also attended the event which was enjoyed by all.

A strawberry tea was held in conjunction with the **Turriff house's 30th anniversary** recently. Beryl Reid who turned 97 years old recently planted our anniversary rose with help from Ian, one of our Friends. **The house raised £215 from donations** and a raffle which was presented to Marie Curie on 14th July.

The Stonehaven staff worked their culinary magic to produce a stunning strawberry tea whilst the Inverness house held a well-planned Wimbledon themed strawberry tea.

Abbeyfield House, Killearn's fine strawberry tea was enjoyed by residents and guests. The tables were set in vintage style.





A fresh new welcome space for Abbeyfield House in Giffnock celebrated with a tea party

We recently held a celebration at our house in Giffnock in the south side of Glasgow to mark the completion of an interiors upgrade project.

Lesley Baird, Chief Executive of TPAS Scotland – Scotland’s national tenant and landlord participation advisory service - joined residents, guests, local staff and the Abbeyfield Scotland team to officially cut the ribbon on the newly refurbished reception and entrance area.

Commenting on the event, Lesley said:

“Abbeyfield Scotland takes resident involvement very seriously. Residents were involved in the new look of their house. It’s great to be invited to cut the ribbon, I am honoured. Giffnock was the first house I visited when TPAS were working with Abbeyfield Scotland to develop their resident involvement strategy. It’s great to be back and see the results of resident participation.”

Carolynn Malone, Service Manager for Abbeyfield Scotland said:

“It was great to welcome Lesley to help us mark the completion of the interiors project in Giffnock. This investment in the house shows our commitment to ensuring that our residents have an environment which is not only practical but homely. We are all delighted with the end result!”

The interiors project includes a new welcoming entrance and hallway. The concept and design was by Alison Harding from AMW Designs and the work was carried out by S & D Developments based in Glasgow.

Commenting on the design process, Alison Harding from AMW Designs said:

“This has been a great project to be involved with. My aim was to bring a cohesive and identifiable 'look' across the houses to create a warm, welcoming image of the house.”



Exercises at Giffnock

Pictured are Giffnock residents Agnes MacVicar and May Brownlee enjoying a spot of exercise after having their Monday morning coffee.





National pet week

The purpose of national pet week is to celebrate the benefits of pets.

Pictured is Haddington resident, Shirley Haward with Area Supervisor, Jane Ritchie's adorable puppy, Dougal.

Merlin who has won many awards as a show dog at Crufts, and Aston (Carolynn Malone's brother's beautiful dogs) treated the residents to a cuddly visit at Coatbridge.

Handsome Jute came to visit David and the other residents and staff of Ferndean, Lenzie bringing a little joy in return for treats and a pat. Chooky the budgie at the Abbeyfield house in Greenock was encouraged by resident, Betty to sing a cheerful tune. Brian Muir at Dock Park Dumfries even enjoyed making friends with a Ralph the rat!



Vice-Chair's visit to Esplanade

Nance Smith, Vice-Chair of Abbeyfield Scotland was invited to a superb lunch and home baking made by Julie Shaw, House Supervisor at Esplanade. Nance took Bailey, her cute and cuddly Jack Russell along to entertain the residents and staff. Bailey thoroughly enjoyed his visit, especially Julie's shortbread!





Crandeen update

Crandeen gets the keys for innovative supported living for independent older people in Aberdeen.

An innovative approach to supported living for independent older people in Aberdeen took another step closer as the team from Crandeen, part of the Abbeyfield Scotland charity, got the keys to their bespoke bungalows in the West End of the City.

The expansion into Aberdeen for Crandeen, which was announced in January, is a seven-figure property investment with developer Dandara. In what is believed to be a first in Scotland, Crandeen is providing five high quality two-bedroom bungalows for rental at Dandara's award-winning Hazelwood development in Aberdeen's West End, along with a flexible choice of personal services. The contemporary bungalows have been designed to offer residents easy access, space and flexibility and are available for occupation.

In addition to the bungalows, Crandeen will be offering a wider home support package across the area ranging from "light touch" assistance with such tasks as gardening and shopping through to companionship and the provision of personal care. The services are being currently developed in consultation

with future customers and will be available later in 2017.

Jean Henretty, Chair of Crandeen, said:

"This is an exciting time for Crandeen as we get the keys for our new bungalows from Dandara. The bungalows are perfect for people looking to live independently in their own homes with the comfort of support being available when they choose or need it. I want to thank the Dandara team, who have built superb properties for us and the feedback we have had from our recent open day on site, has been extremely positive. We look forward to our first residents moving in soon and launching the support services later in the year."

Karen Barr, Director of Business Development and Housing said:

"We are experts in providing support for older people in Scotland and we know that people prefer living in their own home, but with the option of having access to support and companionship if they need it, or indeed if they simply want some extra help. We are offering this at Hazelwood, where people can move in on a rental basis to our high quality bungalows, safe in the knowledge that if their support needs change over time, support is there for them."



Right to repair:

Under the Housing (Scotland) Act 2001, residents have the right to have small urgent repairs carried out by their landlord within a given timescale.

When you report a repair we will advise you if your repair qualifies and the maximum timescale Abbeyfield Scotland Ltd have to complete your repair. We may need to inspect your property first to see if your repair qualifies.

A list of repairs and timescales is available by phoning the Edinburgh office on **0131 225 7801** or by e-mail: maintenance@abbeyfield-scotland.com

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	9	2	3		4	6	1	
				8				
5		9		2		1		3
1	4						8	9
3								8
		8				5		
7			5		8			4

Sudoku

August 2017

Answers from
April 2017 >

3	4	5	1	9	2	6	7	8
8	7	2	3	6	4	9	1	5
6	1	9	7	8	5	4	2	3
2	3	4	6	7	1	8	5	9
9	6	1	2	5	8	7	3	4
7	5	8	9	4	3	1	6	2
1	9	3	8	2	6	5	4	7
5	8	6	4	3	7	2	9	1
4	2	7	5	1	9	3	8	6

A word from the Chief Executive



Welcome to the Summer newsletter.

There has been great interest from other organisations in the work started to refresh the interiors of our houses so that they match the bright welcome always on hand! We will be working our way gradually around our Abbeyfield houses so do please bear with us on that.

At the AGM in September we will report on an excellent performance over 2016/17, in challenging circumstances. It has been a year in which the high quality of our services has been recognised, our staff have had better training opportunities than ever and more properties have been enhanced.

Most importantly we have continued the managed reduction of our operating deficit through a successful programme to maintain quality while reducing operating costs and improving rental income through increased occupancy.

I see that a retirement community in Bristol has been welcoming 4 year olds to share daily life with the residents to their mutual benefit. In a similar vein I joined the residents at Esplanade, Greenock in late June who were joined by the youngsters of Wellington Nursery who sang a host of sea shanties with which, of course, we all joined in! I was also pleased to present Julie Shaw, House Supervisor with a certificate celebrating her 25 years contribution to Abbeyfield.

Add pets week into the mix and this summer has certainly been another busy season at Abbeyfield!

Newsletter also available in large print and on tape.

Contact Us

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